

Questions? Suggestions? Lost and Found?

FOR INFORMATION ON ALL THE COAST RTA SERVICES,
OR TO LET US KNOW WHAT YOU'RE THINKING,
PLEASE CALL OUR CUSTOMER SERVICE OFFICE.
843-488-0865 EXT. 230

OR WRITE TO:
CUSTOMER SERVICE
THE COAST RTA
1418 THIRD AVENUE
CONWAY, SOUTH CAROLINA 29526

Using the Coast RTA is Easy

1. Leave seats near the front for elderly or disabled riders.
2. Move promptly to the first available seat.
3. Turn off your radio/CD/iPod player, or use headphones.
4. No eating or drinking is allowed on the Coast RTA bus.
5. Seeing-eye dogs and personal assistant animals are the only animals allowed.
6. The Coast RTA will evacuate passengers to shelters designated by the Horry County Emergency Operations Center. Return transportation to the original pickup points will also be provided.
7. The Coast RTA is not responsible for articles left on the bus. Please keep your belongings with you. If you find something on the bus, please give it to the operator to turn in to Lost & Found. Lost & Found can be reached by dialing 843-488-0865 ext. 230, Monday-Friday, 8AM to 5PM.
8. If you have any compliments or complaints, please call 843-488-0865 ext. 230.

How to Ride the Coast RTA during a Hurricane Evacuation



1418 THIRD AVENUE • CONWAY, SOUTH CAROLINA 29526
843-488-0865 • 843-488-0874 (FAX)
843-488-0872 (TDD LINE)
www.coastrta.com

How to ride the Coast RTA during a hurricane evacuation

WELCOME TO THE COAST RTA SYSTEM

The Coast RTA is the public transportation provider for Horry and Georgetown Counties, offering a variety of transportation programs that link residents with each other, work, school, shopping, and medical facilities as well as Emergency Evacuation Programs for both residents and visitors.

This Hurricane Evacuation System map is designed to provide an overview of our Hurricane Evacuation pickup points and to introduce you to the basics of emergency transportation.

To find our specific service times for Fixed Routes, or to inquire about Demand Response routes please call the Coast RTA Customer Service Office at 843-488-0865, ext. 230, visit online at www.coastrta.com or stop by the downtown Conway Terminal.

If you are not familiar with the Coast RTA system, you will be surprised by how easy it is to use our services. We have created this "How to Ride" guide for a hurricane evacuation to introduce you to the basics, so you can easily evacuate the Grand Strand during a hurricane emergency.

IF YOU HAVE ANY QUESTIONS,
PLEASE CALL US AT 843-488-0865 EXT. 230

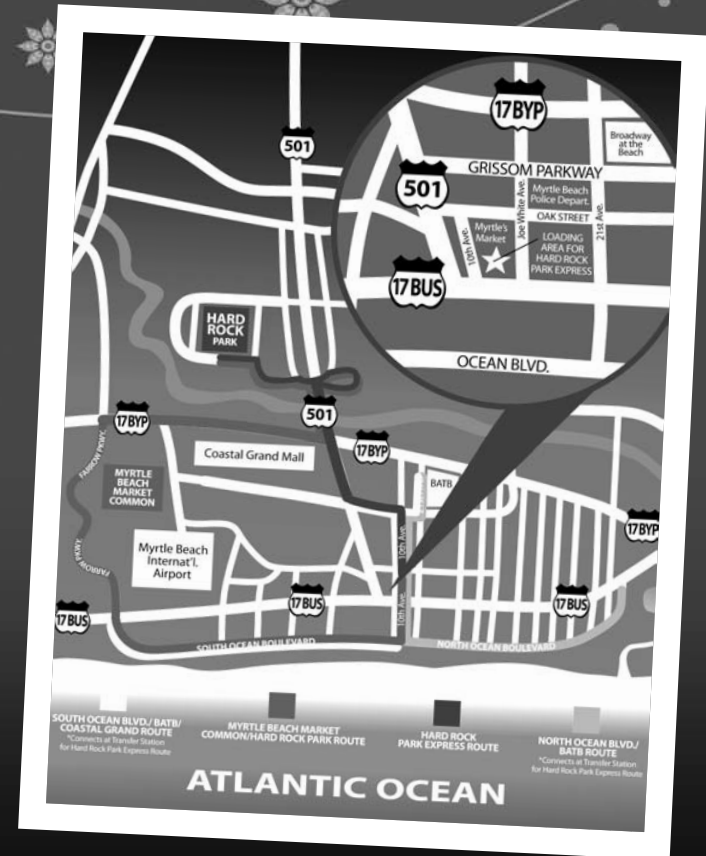
Evacuation Pickup Points

THE COAST RTA HAS DESIGNATED NINE HURRICANE EVACUATION PICKUP POINTS:

1. Inlet Square Mall
2. Wal-Mart Highway 544
3. Coastal Grand Mall
4. Myrtle Beach Helping Hand
5. Myrtle Beach Street Reach
6. Myrtle Beach Transfer Center
7. Food Lion - 79th Avenue North
8. Myrtle Beach Mall
9. Wal-Mart Gator Hole Plaza (NMB)

LOOK FOR THE PICKUP POINT CLOSEST TO YOUR HOME. IF YOU ARE UNSURE WHICH IS THE CLOSEST, PLEASE CALL CUSTOMER SERVICE AT 843-488-0865 EXT. 230.

ALL COAST RTA RIDES END AT OFFICIALLY DESIGNATED EMERGENCY SHELTERS. RETURN TRIPS WILL ONLY STOP AT DESIGNATED PICKUP POINTS.



Evacuation Tips

When picked up, find a seat quickly so the bus can continue its trip. Please leave the front seats vacant for elderly and disabled customers who may board after you.

Take few belongings with you. Please do not bring excess belongings or pets on the bus. Seeing eye dogs or trained personal assistant animals are permitted.